

## The content of the presentation

The Guiding Presentation contains a summary of the key messages from CURACAO in a user-friendly, downloadable format.

In the first section we focus on all the themes that are part of the State of The Art Report. In this part the information is presented in the chronological order by which the information is useful in the decision making process. It has been arranged to answer the questions:

Why (introduce urban road user charging)?  
What (has been implemented)?  
How (has it been implemented)? and  
What are the Impacts?

With these phases the complete decision making process is captured. The presentation describes the do's and don'ts of the various themes that can be found in the SoAR.

The second part of the presentation gives a complete overview of the cases that have been part of CURACAO. From each case, the implementation phases are described including the results of the projects that have been implemented.

This presentation is not a reference work, but provides an overview of the lessons learned. It includes references to additional information such as the Online Database where the information from the SoAR, the cases and the Fact Sheets can be found.

## How can the presentation be used?

The complete presentation gives a comprehensive overview of Urban Road User Charging in Europe at the end of 2008 and the lessons for decision-makers or people interested in URUC. The individual slides can be used to make a presentation adapted to specific themes or contexts. The Powerpoint version, needed for cutting and pasting, can be downloaded.

